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(207 reviews)

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GoDaddy Review



<http://www.godaddy.com>

About

Shared

Fast, Secure Emails with Built-in Virus & Spam Protection

Huge Selection of Domain Name Extensions

GoDaddy SSL Certificates Issued Within Minutes

GoDaddy's 4GH Hosting Platform

WebSite Tonight - a Template Library, Including 2,000+ Templates

**Get It Now for \$7.64/mo -
\$8.99 Save 15%**

Rating | Reviews

Price

Software

User-friendliness

Reliability & Uptime

Tech support

Average Rating: [2.27]

Number of Reviews: **258**

Submit Your Review

GoDaddy, the world's number one ICANN-accredited domain registrar, offers everything you might need for establishing your online presence: from custom email accounts to complete ecommerce solutions. The company currently manages over 52M domain names for more than 10M customers worldwide, delivering world-class products at the very competitive prices.

GoDaddy Customer Reviews

1 2 3 4 5 [...26] Next View All

Sort reviews

Showing 1 to 10 of 258 GoDaddy reviews

Price

Software

User-friendliness

Reliability & Uptime

Tech support

Rating: **1.60**

Date: **October 19, 2012**

Reviewer: **L M Driz**

Recommend: **No**

Useful?

Yes

No

GoDaddy went no where

They suck you in making it sound easy and effortless to upload your web site. It is not. Selected them on price which is much better than my current provider. However when it came time to upload to their hosting servers nothing worked. Techs tried but with no results. Told me to go and hire a consultant. So back with my current provider where I can at least upload my pages. Stay away.

0 of 1 people found this GoDaddy review helpful

Price

Software

User-friendliness

Reliability & Uptime

Tech support

Rating: **1.20**

DNS failure and no support!!

3 weeks after buying a domain with them and countless user support email exchanges I had done enough of my own research to conclude that Godaddy are unreliable and very unhelpful, preferring to blame other companies when 3 external sources told me that the problem was with them. I found the user support emails quite obnoxious, since they often plainly ignored part of what

Date: October 19, 2012
Reviewer: [Sarah Wynd](#)
Recommend: No

Useful? **Yes** **No**

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 5.00
Date: September 20, 2012
Reviewer: [Sandra](#)
Recommend: Yes

Useful? **Yes** **No**

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 2.80
Date: September 18, 2012
Reviewer: [Kember](#)
Recommend: No

Useful? **Yes** **No**

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 1.80
Date: September 11, 2012
Reviewer: [Toni](#)
Recommend: No

Useful? **Yes** **No**

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 5.00
Date: September 02, 2012
Reviewer: [M.Eric Lehman](#)
Recommend: Yes

Useful? **Yes** **No**

you told them and didn't refer to the evidence you had provided them, insisting that someone else was to blame. I'm a website designer so had previously linked blogs to domains no problem so was really surprised that it failed to work this time. I even tranferred my blog to another service to rule out the chances of the blog platform failure. Then I came across IPtools.com - a service which tracks where your domain is pointing to. 4 days after DNS was updated it was still pointing to the wrong place. Godaddy user support staff chose to completely ignore this point from their email response.

0 of 1 people found this GoDaddy review helpful

Customer since 2003

Out of ALL the times I contacted customer support, usually by phone and sometimes email, I have ALWAYS received such wonderful and amazing service. These people on here with negative reviews perplex me, I doubt most are even valid. :/ GoDaddy has never given me any issues with my website. My website has never experienced down-time issues. Their prices are low and I get an even greater discount by contacting customer service when the time comes to renew and they give it!! I absolutely couldn't be happier with their hosting services. If I did have to complain about something, it's their advertising. I really hate their advertising! (The sex appeal ads they use. Ugh, is it really necessary?)

2 of 2 people found this GoDaddy review helpful

Think. . .and think again

Do NOT do it. Ignore the flashy, sexy, white teeth-cute girl ads. Do NOT do it. Customer since April, four websites, great prices and almost perfect uptimes. Nothing but difficulties with web builder. Customer service, outside of big dog management is untutored, uncaring, and worthless. Response time to gripe ticket nonexistent.

2 of 2 people found this GoDaddy review helpful

WordPress 4G Apalling Speed

I signed up a yesterday and after having to wait for half an hour so set up the hosting, another hour or so for the WordPress install I now find I have to wait sometimes over a minute for page loads. My new site has 8 pages! The speed is not as advertised and my site also had database connection errors in which Godaddy posted a message to all saying it was being repaired! I have already posted 2 tickets and you guessed it up to 24 hours for a reply! I had spent all day developing this site and will now plan to move it this week to a more reputable host. I just had to try their .. as advertised high speed 4g for WordPress! A joke indeed!

1 of 1 people found this GoDaddy review helpful

Stop Slandering Godaddy

Some people will do anything to topple the best. It is so obvious that some of these reviews are from competitors. I have been with Godaddy since 2001 and have had near perfect service and products. Of course, there will always be some people who just don't get it that nothing is perfect. Godaddy has even extended their hand when I was having problems with hackers and racist bigots. I am just about to start a new venture and I do believe that I will once again use Godaddy for my upcoming MP3.UK.COM free mp3 website.

5 of 7 people found this GoDaddy review helpful

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 2.20
Date: August 29, 2012
Reviewer: [Mat](#)
Recommend: No

Useful? Yes No

Consider any other hosting service

Been a Godaddy's cutosmer for 6 months. I had several issues since the very first day. Had to call them at least twice a month for different problems. Sitemaps, slow ftp, slow load time and many others. The bad thing here is when you realize that go daddy's customer support representatives are there only to let you know that "the problem is not on our side sir". All the time, i get the same answer. FTP slow: "the problem is not on our side sir". Horrible sitemaps "the problem is not on our side sir". Always the same answer. Once, i was told to call Google,"it's their fault" (i used the godaddy's sitemap tool wich created over 2200 urls and my site has only 80). So, i tried to explain that to representative, how the process of a sitemap creation works... then she gave me another BRILLIANT answer. "Sir, You must call Joomla". I dont use Joomla... and in fact, never did. It's never their fault... never. In my honest opinion, stay away from this "hosting" company. Sorry for my bad English.

3 of 4 people found this GoDaddy review helpful

Price
Software
User-friendliness
Reliability & Uptime
Tech support

N/A

Rating: 2.00
Date: August 23, 2012
Reviewer: [Dave](#)
Recommend: No

Useful? Yes No

You get what you pay for...

We switched to GD because Verisign priced themselves out of our market. GD is a lot cheaper, but just don't expect *ANY* level of quality support from them. I'm surprised they aren't based in China (wait, are they?. I mean, we seem to outsource everything in the name of saving a buck.). Anyway, if you have good in- house tech support (i.e. don't need GD for anything except the product) and have a high tolerance for idiocy, then go for it. We have nearly 100 domains and over 50 SSL certs with them and my tolerance is wearing very thin. And Danica isn't that cute...

2 of 3 people found this GoDaddy review helpful

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 2.20
Date: August 14, 2012
Reviewer: [Valen](#)
Recommend: No

Useful? Yes No

GoDaddy is not very good

I had a site hosting with GoDaddy for about a year and a half and it was really SLOW. Change of every letter on my site took like several minutes with them :-(Then I decided to change the hosting , I didn't know how to do it and guys from www.thecleverwebsites.com really helped me with that. Now I host the website with them and it is way better than my previous hosting.

1 of 2 people found this GoDaddy review helpful

Price
Software
User-friendliness
Reliability & Uptime
Tech support

Rating: 2.80
Date: August 07, 2012
Reviewer: [Mike](#)
Recommend: No

Useful? Yes No

INTERNATIONAL RESELLER !! STAY AWAY FROM GODADDY !!!

Resellers!!! You can't setup account for your customer! You can't setup products for your customer! You can't pay for your customer! You can't delete your credit card without add others! You can't setup hosting quota or limit! You are not a real reseller but an affiliate partner!!! You can't create custom website, only 1 page for homepage with limited functions! You can't change language or use translation! GODADDY are compete with their own reseller. Godaddy always give discount and promo and its total always below reseller. In FACTS!!! You pay only for become a sales!!! Go look other if you want to become a real RESELLER!!! This is based my experience on July 2012. Only one month and I refund it!!!

0 of 0 people found this GoDaddy review helpful

GoDaddy

<http://www.godaddy.com>

6

128

405

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